



PAQ-19MBA201

Seat No. _____

M. B. A. (Sem. II) (CBCS) Examination

August / September - 2020

Organizational Behaviour

Time : 3 Hours]

[Total Marks : 70

- 1 What is Organizational Behaviour? Explain with the help of foundation of OB and Models of OB how the managers build and develop organization behavior of any organization in detail. 14

OR

- 1 What do you mean by a person's Personality? How the theories of Personality explained by various authors help in defining any Personality trait? Give the details of attitudes and value formation. 14

- 2 You are appointed as a Manager / Leader in the organization. You have many different employees working under you. Then how will you guide them all and what Leadership styles and theories will you apply on them? 14

OR

- 2 What is Perception? Write in detail the process and factors affecting perception of a person with each step and examples. 14

- 3 (A) Explain various theories of learning and reinforcement. 7
(B) Explain various levels/sources and resolution of conflict. 7

OR

- 3 (A) Define Teams. What are benefits and issues faced by Teams? 7
(B) What is "Group"? Explain different types of groups and why people join groups? 7

- 4 Define Motivation and also write different theories of Motivation and its implication on Organizational employees in detail. 14

OR

- 4 What is Stress? Explain in detail with the help of diagram factors affecting stress and impact of it on employees. Give the various strategies to manage the stress level. 14

- 5 Write the concept of organizational Change and Development. Give the details for resistance to change, change targets and stages of change process and prerequisites of OD. 14

OR

- 5 Explain organizational culture and multicultural, workforce diversity along with the emerging issues and trends in organizational behavior. 14
